



# EndNote 20 Windows Multi/Site installation instructions

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*Date: November 5 2020*

*Latest version: 1.9*

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## 1 Introduction

**IMPORTANT:** The EndNote files require special handling before the files can be distributed to the end users.

The special handling instructions to create the end user distributions are available in this manual. Please read the instructions carefully.

## 2 Login

1. Click on the download link below:

<https://sso.esdnow.com/portal>

2. You can change the language via the 'Switch language' menu in the top right corner.
3. Enter your email address (in lower case characters) and password and click on 'Login'.

Email address

info@researchsoftware.com

Password

.....

Login

### Did you forgot your password or are you for the first time on this page?

Then you need to request a new password. Click on the link '[click here to register and to retrieve a \(new\) password.](#)' to receive a new password.

An extra input field will appear at the bottom of the screen. Fill in your email address (identical to the email address where you received a message from us).

Email address

info@researchsoftware.com

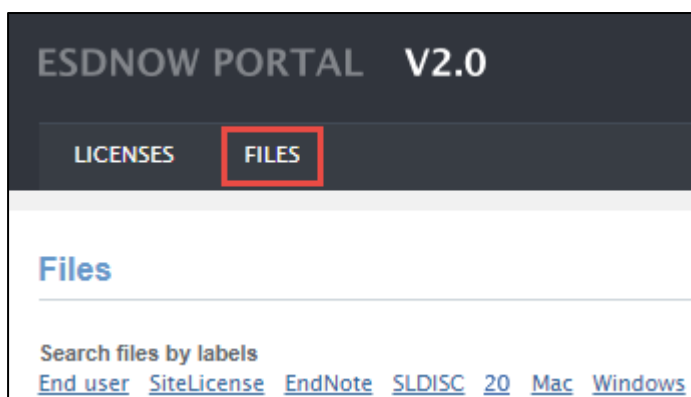
Submit

Click 'Submit' to receive your new password within a couple of minutes per email from info@esdnow.com.

After you have logged in you may change the password to a password of preference. You can do this via the menu 'Settings – Change password'.

### 3 Download

1. After you logged in click on 'FILES'.



2. Now you will see an overview of all available files for your institution.
3. By clicking on the labels at the top you can narrow down the file listing. Clicking again on the same label will cancel the selection. For example click on '20' to only see the files for EndNote 20. Click again on '20' to cancel your selection.
4. Below each available download you will see the serial number and/or product key that is needed to install the application.
5. You can download the file by clicking on 'Download' on the right side of each file.

### 4 Generating end user files

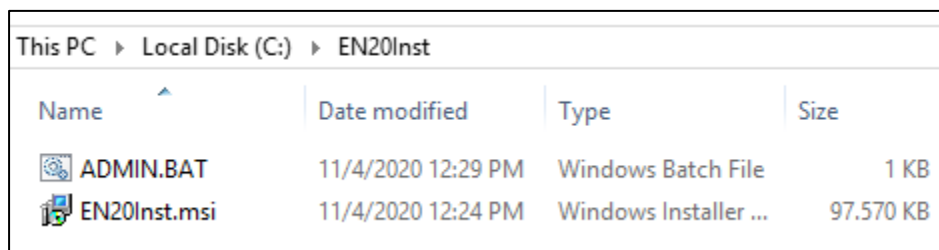
**IMPORTANT:** The EndNote files are so called 'Volume' setup files. Before you distribute these to your end users, they require 'special handling'. To avoid illegal distribution, please do not give product keys to your end users.

You need the following file: 'EndNote 20 Windows Multi User License Distribution (msi, zip, incl. admin.bat)'.

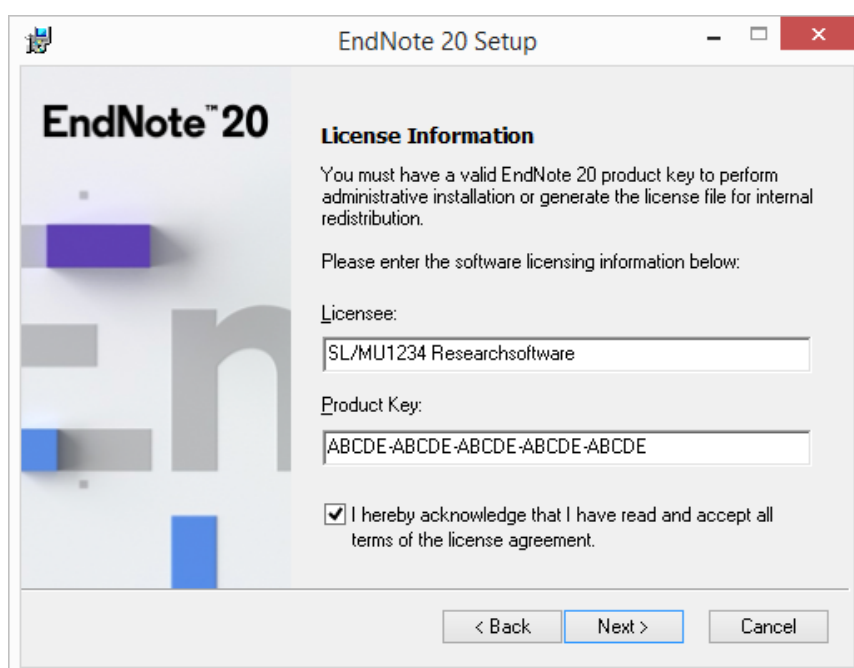
*For Site License holders: 'EndNote 20 Windows Site License Distribution (msi, zip, incl. admin.bat)'.*

1. Download the zip file 'EndNote 20 Windows Multi User License Distribution (msi, zip, incl. admin.bat)' and write down/copy the product key.  
*For Site License holders: 'EndNote 20 Windows Site License Distribution (msi, zip, incl. admin.bat)'.*
2. This file will be saved as 'EN20Inst.zip' and contains the following two files:
  1. EN20Inst.msi
  2. ADMIN.BAT

3. Extract the 'ENX20Inst.zip' file. The 'EN20Inst.msi' and 'ADMIN.BAT' files should be placed together in one folder.



4. Double click on ADMIN.BAT to run the file. The installation process will now start and you will be assisted in creating the end user installer and the license file. When prompted enter your organization name and product key. Since this information will be inserted in the installer, we advise you to also enter your MU- or SL-number in front of your organization name for support purposes.



5. Follow the steps on your screen. **Do not select the option titled "Perform Administrative Installation."**
6. When the files are generated, you will find the following two files in the target directory:
  1. EN20Inst.msi
  2. License.dat
7. **Deployment (Group Policy or your preferred distribution method)**  
Use the files 'EN20Inst.msi' and 'License.dat' to distribute/roll out the installation to the client environments. Make sure both files are in the same folder when initiating the deployment.

Also see optional workflows below (item 1).

### **Distribution for individual installations (e.g., home usage)**

Please remind the end user that the files 'EN20Inst.msi' and 'License.dat' should be kept in one folder when initiating the installation. You could zip both files and offer it via your preferred organization portal and/or application (e.g., Blackboard) and/or via a USB-stick/CD-ROM from which users may initiate the installation.

If you would like to join the 'EN20Inst.msi' and 'License.dat' into one executable (.exe) file for easier distribution, please see the optional workflows below (item 2).

### **Optional workflows**

1. If there is already an unlicensed (trial) installation on the end user environment, just copy the 'license.dat' to the EndNote installation folder (default: C:\Program Files (x86)\EndNote 20)
2. To join the 'EN20Inst.msi' and 'License.dat' into one executable (.exe) file for easier distribution:
  1. Run as Administrator 'C:\Windows\SysWOW64\iexpress.exe'  
 Note: If you are creating an exe file on a 64-bit machine, please do NOT use 'C:\Windows\System32\iexpress.exe' since this will create a 64-bit exe file which cannot be used on 32-bit machines.
  2. If you already have a template (SED file) open existing SED file, else choose to create a new SED file.
  3. Click 'Next'.
  4. Choose 'Extract files and run an installation command' (default option).
  5. Click 'Next'.
  6. Enter any package title (e.g., EndNote 20 Setup).
  7. Click 'Next'.
  8. Choose 'No prompt.' (default option).
  9. Click 'Next'.
  10. Choose 'Do not display a license' (default option).
  11. Click 'Next'.
  12. Add the 'EN20Inst.msi' and 'License.dat' files via the 'Add' button.
  13. Click 'Next'.
  14. Fill in the following line in the 'Install Program' field:  
 msixexec /i "EN20Inst.msi"  
 Note: Please check whether the name of the msi is correct.
  - Keep the 'Post Install Command' as '<None>'.
  15. Click 'Next'.
  16. Choose 'Default (recommended)'.
  17. Click 'Next'.
  18. Choose 'No message' (default option).
  19. Click 'Next'.
  20. Click 'Browse' and choose the target folder/path for the executable that will be generated. You may leave the options unchecked.
  21. Click 'Next'.
  22. Choose 'Only restart if needed' (default option) and keep 'Do not prompt user before restarting' unchecked.

23. Click 'Next'.
24. If you would like to save the template SED file for later use, click 'Browse' and choose a target folder.
25. Click 'Next'.
26. Click 'Next' to create the package (exe file).
27. Distribute the setup exe file to your end users.

You may show a mini license Agreement or disclaimer to your end users before releasing the setup executable or zipped 'EN20Inst.msi' and 'License.dat' files which explains that the personal use license does not permit redistribution of the software and the license in any way. If you need a template for this Agreement please contact us via [info@researchsoftware.com](mailto:info@researchsoftware.com).